# Reputation Systems for Online Communities

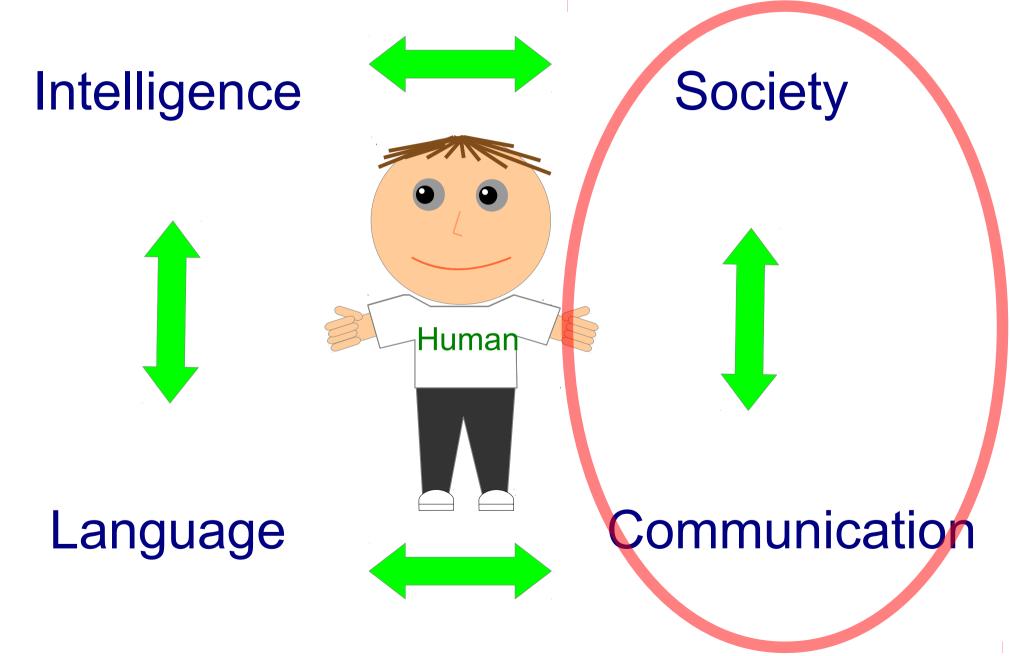
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## **Evolution of Social Complexity**



## Social Communication Challenges

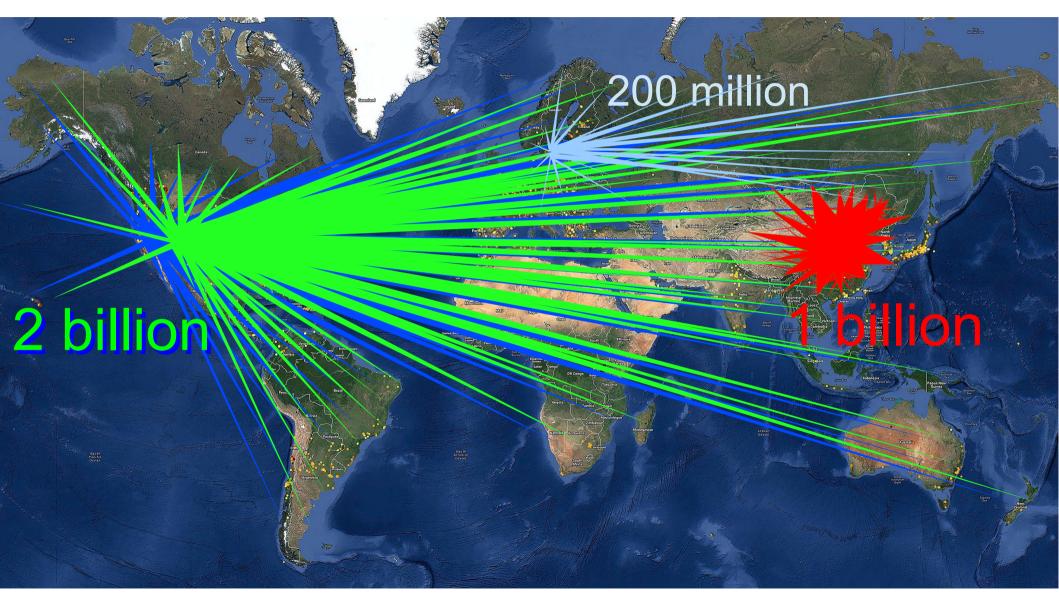
What have changed in last 50 years?

Connectivity – tens millions of people

Speed – of speaking and writing light

Reliability – relatives/neighbors strangers

## People involved in "social computing" monthly: Google+Facebook – worldwide, Telegram – worldwide WeChat+Baidu+QQ - in China



# World-wide social network of 7.5 billion humans, is accompanied with 15 billion IoT devices in 2018 with many of them supplied with AI in the next years



## Reputation Systems – Solving Problems

Marketplaces Unfair competition, gaming ratings

News filtering

Fake news, information wars

Social Networking Spam, abuse, harassment

Psychological security Broken relationships

Financial security

Scam

Blockchain consensuses Consensus takeover

Liquid Democracy

State instability

## Marketplaces and SingularityNET https://singularitynet.io for Products and Services:

**EXTERNAL SOFTWARE** (CLIENT) Al Agent choice for service is based on Open Source and Audit-able reputation earned by Agent in the system, by Humans computed on basis of rating's and stakes made by other Agents @ TOOM AI NODE VIDEO SUMMARIZER AI NODE AI NODE T-com FACES RECOGNITION AMBIGUOUS WORDS TEXT FOR ENTITY IDENTIFICATION **WORD SENSE DISAMBIGUATION ENTITY EXTRACTION FACE RECOGNITION** AI NODE DISAMBIGUATED LABELLED **IDENTIFIED FACES** 

## Marketplaces and SingularityNET https://singularitynet.io for Products and Services:

Reputation System	<u>AR</u>	Good	Bad	Good2Bad	<u>MVR</u>	Bad/Good2Bad	<u>LTS</u>	PFS	
None	2	42845	5164	2036	8.3	2.54	4.8%	39%	
Regular RS	2	43994	5692	2291	7.7	2.48	5.2%	40%	
Weighted Rank	2	42884	5391	2291	8.0	2.35	5.3%	42%	
Weighted Denominated	2	42332	6100	2333	6.9	2.61	5.5%	38%	
No RS	10	42763	1129	2036	37.9	0.55	4.8%	180%	
Regular RS	10	45705	991	2291	46.1	0.43	5.0%	231%	
Weighted Rank	10	42425	1242	204	34.2	6.09	0.5%	16%	
Weighted Denominated	10	42338	1022	2296	41.4	0.45	5.4%	225%	
No RS	20	42763	561	2036	76.2	0.28	4.8%	363%	
Regular RS	20	45705	491	2291	93.1	0.21	5.0%	467%	
Weighted Rank	20	45672	570	204	80.1	2.79	0.4%	36%	
Weighted Denominated	20	42338	505	2296	83.8	0.22	5.4%	455%	

Expected summary for Reputation System usability with no Liquid Rank, where reputation of the raters can not be accessed (based on "10 agents operating during 10 days with FR=4 (fairness ratio), TR=1, AR=2,10,20, supliers=50%, consumers=50%"):

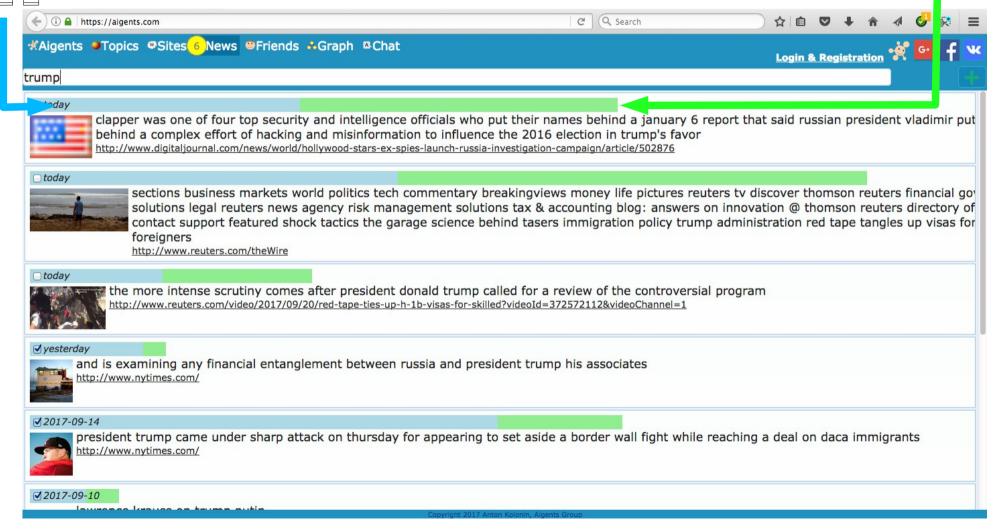
- 1) MVR below 10 better not use any reputation system at all
- 2) MVR above 10 A MUST to use "Weighted Rank" based reputation system
- 3) For MVR below 10 need to find way to access reputation of the raters



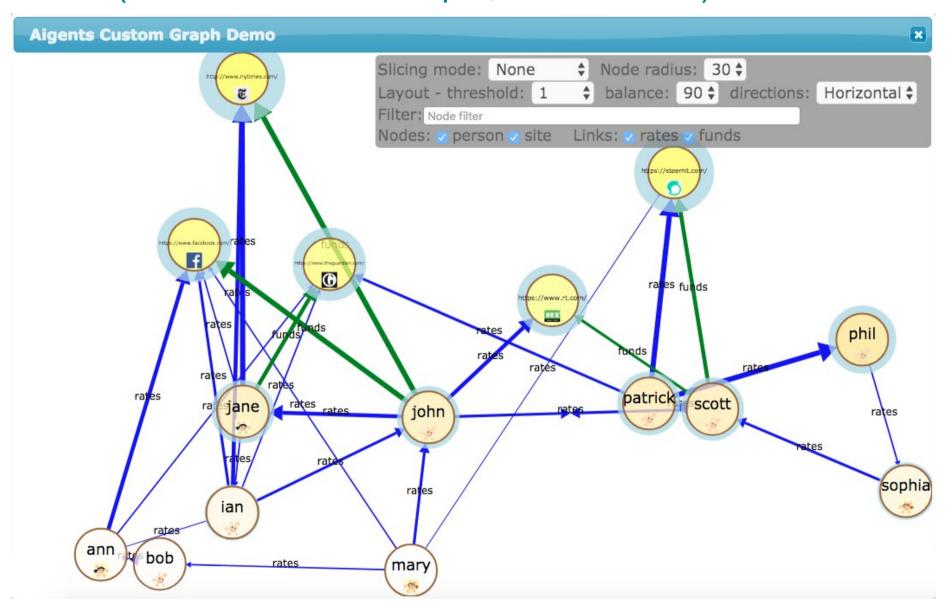


Monitoring web pages and extracting textual information with account to Personal and Social relevances

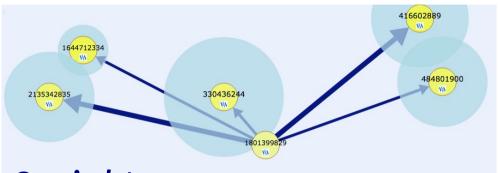




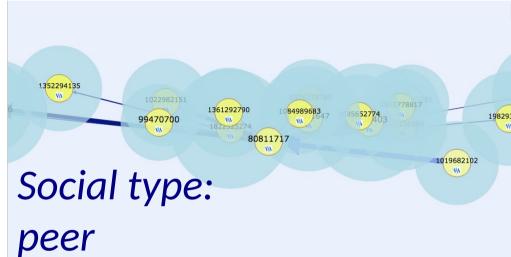
Social Networking: Helping community to understand opinion leaders and news agenda makers, helping leaders to understand audience (demonstration example, not real data).

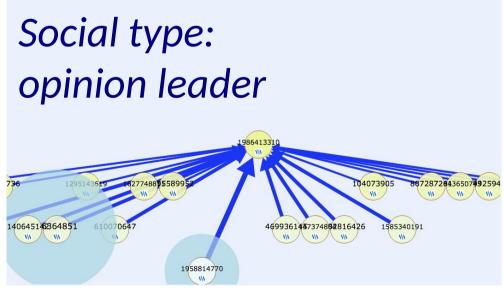


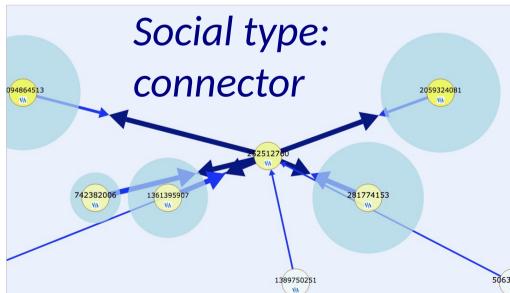
Social Networking: Helping community members to understand themselves better and perform more efficiently online – using tracks in social networks and online resources, capture interests, relationships, communication patterns and social structures.



Social type: follower







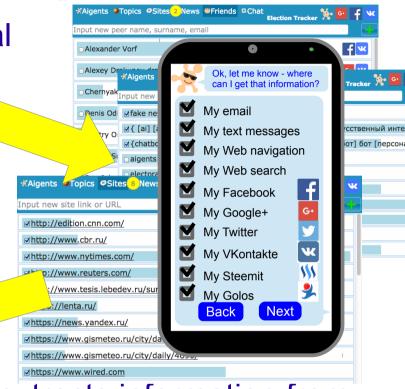
Social Networking: Finding opinion leaders in social networks with https://aigents.com/. B 13 3 3 3

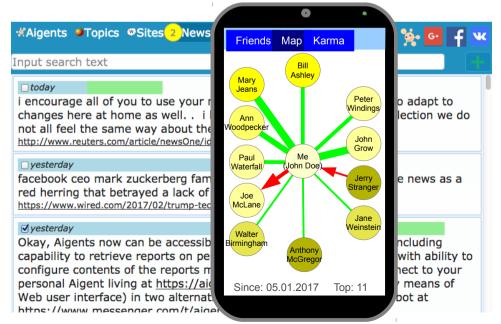
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Socio-psychological Security: Encouraging users to conduct positive and effective communications with partners while guarding users from being manipulated themselves or being offensive to others.



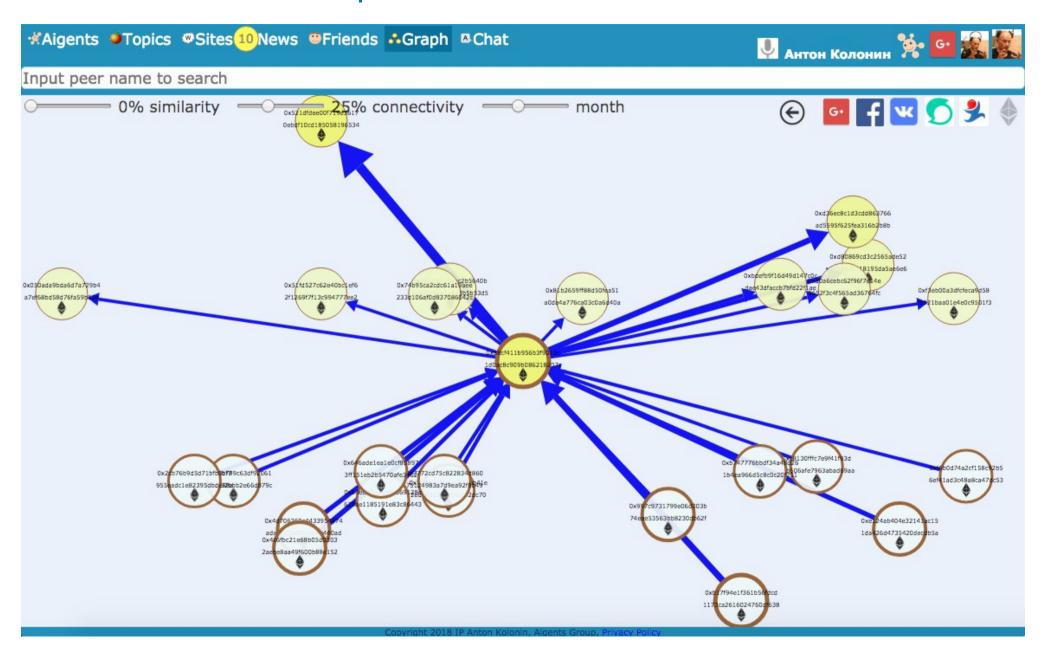
I connect my "virtual agent" to my social networks and communication channels and let it learn about my partners and preferences.





"Agent" extracts information from networks and online communications automatically, analyses all posts, comments and messages and alerts once there are important messages coming in or out – encouraging and positive or manipulative and offensive.

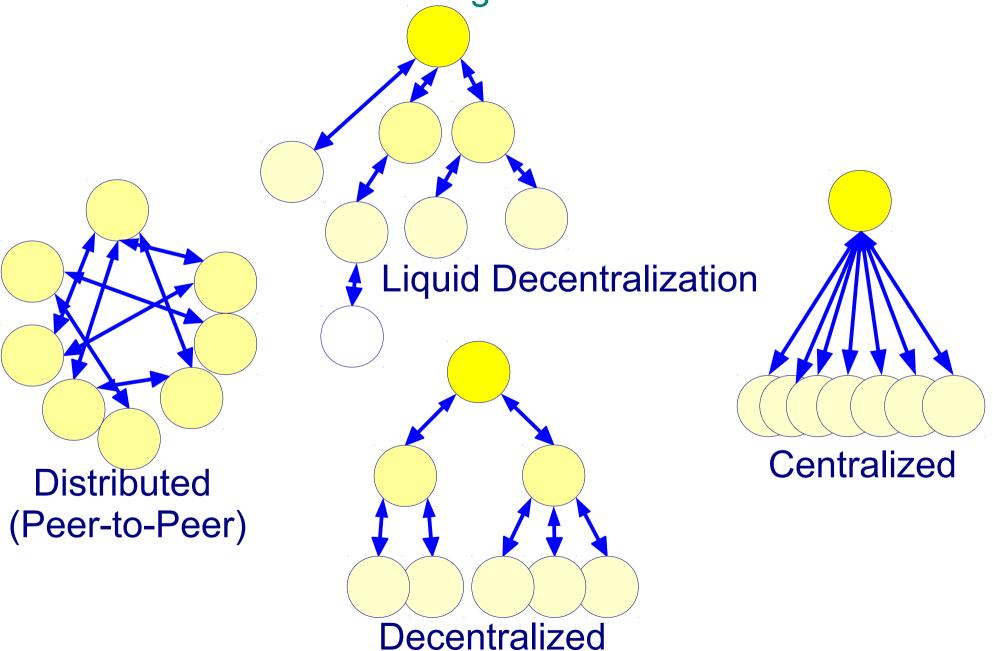
## Financial Security: Making sense of financial ecosystem, cash flows and transaction patterns in blockchains such as Ethereum.



Financial Security: Evaluate trustworthiness and its dynamics for anonymous accounts in open public networks based on reputations computed on explicit and implicit rating data.



## Managing Decentralized and Distributed Systems: based on Distributed Ledger and Consensus Protocols

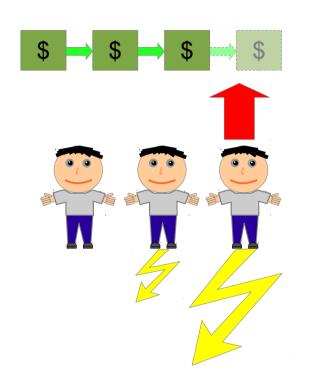


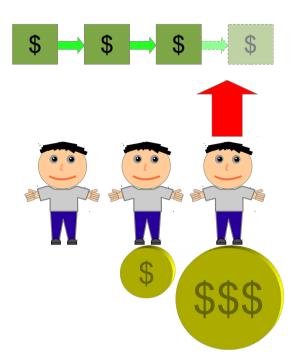
Consensus – technology to govern distributed multi-agent systems such as blockchains or societies, resistant to takeover and scam.

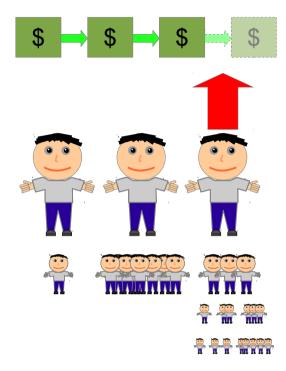
Proof-Of-Work



#### **Proof-Of-Reputation**







$$R_{i} = \sum_{t} \sum_{j} (R_{j} * V_{ijt})$$

#### **Force is Power:**

Those who own more computing resources govern the network.

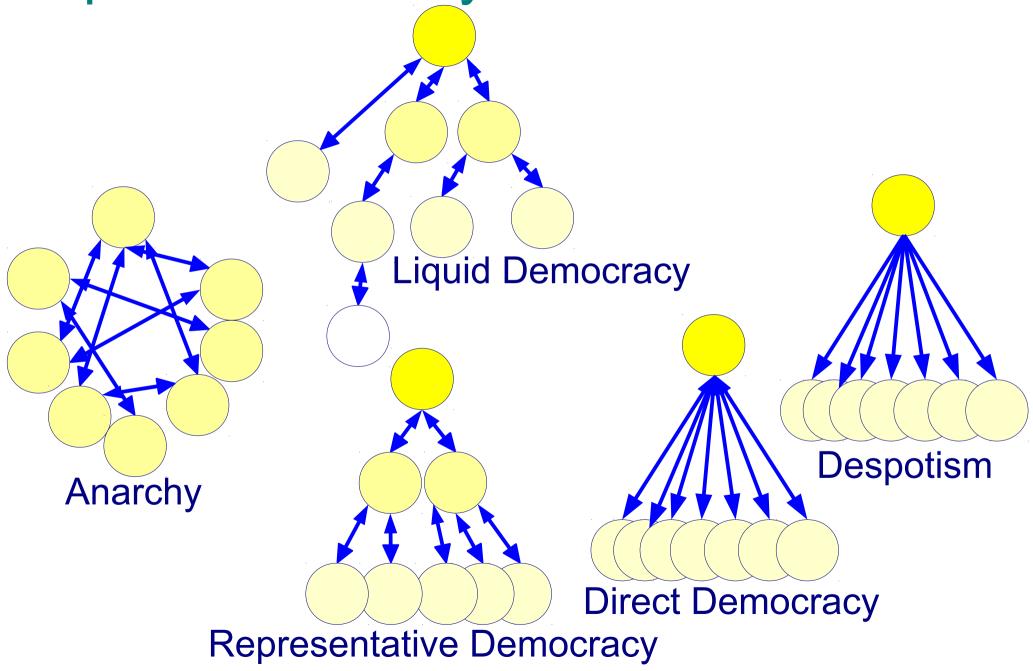
#### **Money is Power:**

Those who have more money govern the network.

#### **Reputation is Power:**

Those who earn a better reputation and a greater long-term audience base govern the network.

### Liquid Democracy in Human Societies



## Reputation Systems Ingredients

Data:

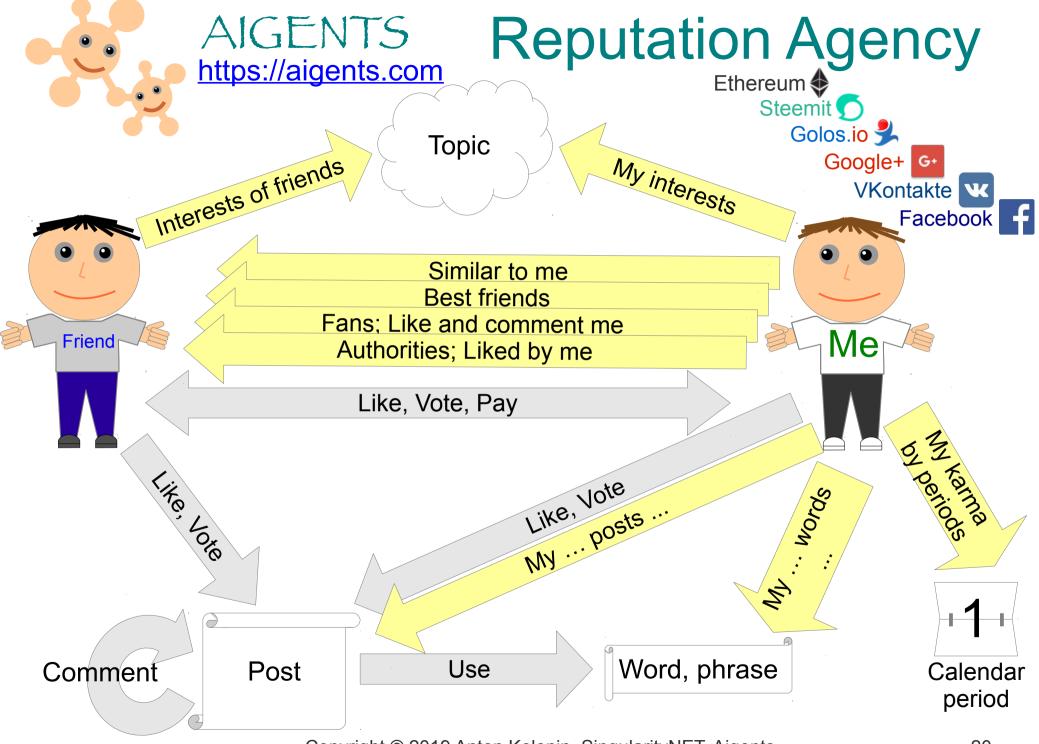
Principles:

Results:

Ratings **Stakes Payments** Spendings Reviews **Mentions** Loyalties

Liquid ranking! Weighted ranking! Time scoping! Data openness! Code openness? Human precedence? Non-anonymity? No right to oblivion?

Rank
Reputation
Karma
Social capital





## **Social Computing**



#### Best friends

$$B_{ij} = (L_{ij} + C_{ij}) * (L_{ji} + C_{ji}) / Max_{j=1,J} ((L_{ij} + C_{ij}) * (L_{ji} + C_{ji}))$$

Fans and followers

$$F_{ij} = ((L_{ji} + C_{ji})/(1 + L_{ij} + C_{ij}))/Max_{j=1,J} ((L_{ji} + C_{ji})/(1 + L_{ij} + C_{ij}))$$

Like and comment me

$$F'_{ij} = (L_{ji} + C_{ji}) / \text{Max}_{j=I,J} (L_{ji} + C_{ji})$$

Authorities and opinion leaders

$$A_j = ((L_{ij} + C_{ij})/(1 + L_{ji} + C_{ji})) / Max_{j=1, J} ((L_{ij} + C_{ij})/(1 + L_{ji} + C_{ji}))$$

Liked by me

$$A'_{j} = (L_{ij} + C_{ij}) / Max_{j=1,J} (L_{ij} + C_{ij})$$

My karma by periods

$$K_{it} = \sum_{j,t} (L_{ij} + C_{ij}) / Max_{t=1,T} \sum_{j,t} (L_{ij} + C_{ij})$$



## Weighted Liquid Rank

#### Algorithm 1 Weighted Liquid Rank (simplified version)

#### Inputs:

- 1) Volume of rated transactions each with financial value of the purchased product or service and rating value evaluating quality of the product/service, covering specified period of time;
- 2) Reputation ranks for every participant at the end of the previous time period.

**Parameters**: List of parmeters, affecting computations - default value, logarithmic ratings, conservatism, decayed value, etc.

Outputs: Reputation ranks for every participant at the end of the previous time period.

- 1: foreach of transactions do
- let rater\_value be rank of the rater at the end of previous period of default value
- 3: **let** rating\_value be rating supplied by trasaction rater (consumer) to ratee (supplier)
- 4: **let** rating\_weight be financial value of the transaction of its logarithm, if logarithmic ratings parameter is set to true
- 5: **sum** rater\_value\*rating\_value\*rating\_weight for every ratee
- 6: end foreach

- 7: **do** normalization of the sum of the muliplications per ratee to range 0.0-1.0, get differential\_ranks
- 8: do blending of the old\_ranks known at the end of previous peiod with differential\_ranks based on parameter of conservatism, so that new\_ranks = (old\_ranks\*conservatism+N\*(1-differential\_ranks)), using decayed value if no rating are given to ratee during the period
- 9: **do** normalization of *new\_ranks* to range 0.0-1.0 10:**return** *new\_ranks* 
  - R<sub>d</sub> default initial reputation rank;
  - R<sub>c</sub> decayed reputation in range to be approached by inactive agents eventually;
  - C conservatism as a blending "alpha" factor between the previous reputation rank recorded at the beginning of the observed period and the differential one obtained during the observation period;
  - FullNorm when this boolean option is set to True the reputation system performs a full-scale normalization of incremental ratings;
  - LogRatings when this boolean option is set to True the reputation system applies log10(1+value) to financial values used for weighting explicit ratings;
  - Aggregation when this boolean option is set to True the reputation system aggregates all explicit ratings between each unique combination of two agents with computes a weighted average of ratings across the observation period;
  - Downrating when this boolean option is set to True the reputation system translates original explicit rating values in range 0.0-0.25 to negative values in range -1.0 to 0.0 and original values in range 0.25-1.0 to the interval 0.0-1.0.
  - UpdatePeriod the number of days to update reputation state, considered as observation period for computing incremental reputations.

# Reputation systems and liquid democracy may become key elements in human-computer environments

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